

## What sets us apart?

H.R & Dispute Solutions is not a law firm – it is an alternative dispute resolutions service.

In real terms this means we will find the best solutions for you. At a reasonable price.

H.R. & Dispute Solutions personnel are trained in Alternative Dispute Resolutions to a post graduate level. They are able to advise you on how to take a matter to the appropriate review, tribunal or court, if other means fail.

If court appearances are necessary, we will represent you under the following acts.

- Employment Relations Act 2000
- Injury Prevention, Rehabilitation, compensation Act 2001



For all enquiries relating to mediation, arbitration, advocacy, employment relations, human resource management, ACC legislation and communications management contact us:

**HR & Dispute**



**Solutions**

**H. R. & Dispute Solutions**  
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Welcome to

# HR & Dispute Solutions



By offering a wide range of support and advocacy services, HR & Dispute Solutions can help you!

*Because of my long history in business and my academic qualifications I have all the necessary skills to assist you with any situation you may find yourself in when dealing with the employment side of your business and your personal communications.*



H.R. & Dispute Solutions was set up by Megan Williams in 2001.

After working as a teacher at night school, in 1981 Megan entered the business world when she bought her first flower shop. She was subsequently voted onto the local council and served the district for twelve years in that role while she developed further business opportunities.

Returning to study in 1995 Megan completed her Bachelor of Business studies at Massey University in Communication Management and Diploma in Dispute Resolution in 2000. In 2002 she graduated with a

Master of Business Studies with Honours in Alternative Dispute Resolutions majoring in Mediation and Arbitration. This was followed by six years as the Dispute Tribunal Referee at the Napier Court

**Megan is a Fellow of the Arbitrators and Mediators Institute and on their Panel of Mediators. She has taught Human Resource Management and Employment Law at degree level and is a member of the Institute of Directors.**

### Employment Law

H.R. & Dispute Solutions has many years of experience assisting both employer and employee clients when employment situations arise. These may include:

- Interpretation of contracts
- Personal Grievances
- Development of Contracts
- Negotiating terms of employment... plus all other issues relating to employment termination. Talk to us for professional help

### ACC

H.R. & Dispute Solutions can assist with advice regarding your ACC Levy or ACC claims. H.R. & Dispute Solutions has a proven successful track record advocating in procedures such as:

- |              |               |
|--------------|---------------|
| • Reviews    | • Appeals     |
| • Mediations | • Negotiation |

H.R. & Dispute Solutions can help solve your problems when dealing with the Accident Compensation Corporation.

### Communications Management

Issues which may arise:

- Communications Breakdown
- Developing Effective Communications
- Communication Mentoring/Coaching
- Healing Through Communication
- Resolution Training Programs
- Hearing Preparation
- Corporate Supervision
- Other dispute scenarios including family, health, immigration, property and WINZ

### Human Resource Management

The team at H.R. & Dispute Solutions can assist your business in all areas of Human Resource Management. These include:

- Human Resource Strategic Planning
- Job analysis, design enlargement and enrichment
- Job descriptions
- Employee selection
- Management
- Remuneration and Rewards (salary setting)
- Training
- Dismissal/Redundancy
- Customer Service Training
- Recruitment
- Induction
- Appraisals
- Health and Safety
- HR Audits